

Urgent Field Safety Notice - Important message to consumers and retailers

Product recall of Sterimar Isotonic 100ml Batches FE1248b & FE1249 only

Church & Dwight UK Ltd is taking the following measure to recall two batches of Sterimar Isotonic 100ml nasal spray.

The **batches affected are FE1248b and FE1249**. These codes can be found on the base of the carton or base of the can – see picture below.

These batches (FE1248b and FE1249) may contain some microbiological contamination (***Pseudomonas stutzeri* and *Sphingomonas paucimobilis***) which would have no impact for the majority of users but could cause some users (for example, those who have had nasal or sinus surgery or who have a weaker immune system) to experience symptoms **in which case they should consult a Healthcare professional**. Possible symptoms may be nasal or facial tenderness, discoloured mucus or fever. As such the product should not be used and we have decided to recall the product.

What you should do:

- If you have any of the batches (FE1248b and FE1249), stop using it now and return it to the retailer where you purchased it or contact 08000556993 to arrange collection.
- **If you are experiencing any of the symptoms contact a Healthcare professional.**
- Retailers should return any units of this product to their supplier.
- If you have a Stérimar Isotonic 100ml product but are unsure about the batch number, please return it to the shop where it was purchased and you will receive a replacement product, free of charge.
- If you have any questions please call the contact number below.
- If the batch code is **NOT** FE1248b or FE1249, then you DO NOT need to take any action.

Freephone helpline:

0800 0556993: **8am-8pm Monday to Friday with an answer phone outside of these hours**

Consumer health and safety is of utmost importance to Church & Dwight UK Ltd



Location of batch code on carton



Location of batch code on base of can